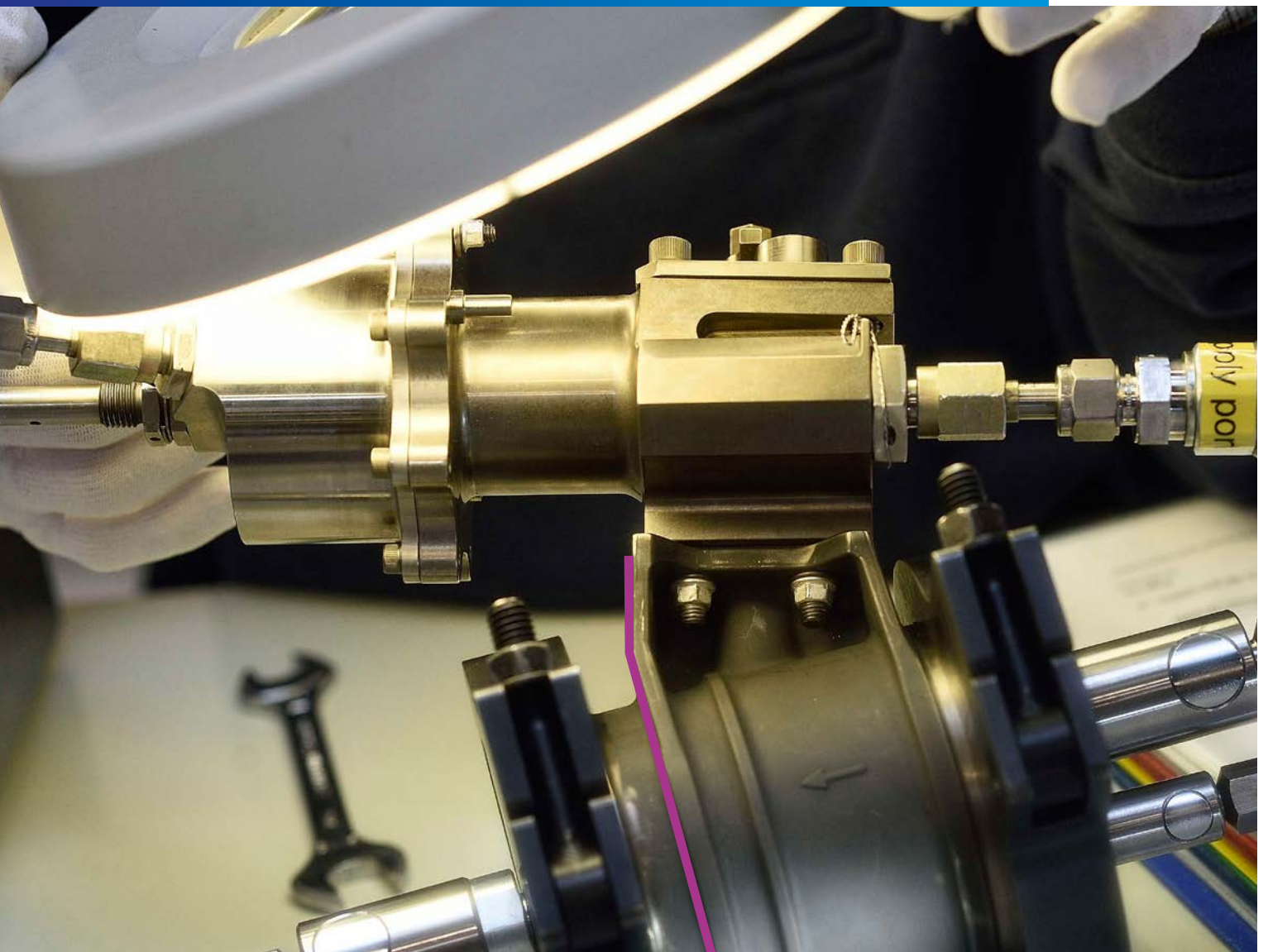


ADAPTIVE COMPONENT SOLUTIONS

MAINTENANCE TO LAST



Adaptiveness®: From passenger to cargo, regional to flag carrier, and low-cost to charter, we fulfil your component maintenance needs by developing the best possible solutions with you.

With our adaptive component services, you benefit from:

- Scalable options to best serve your objectives, saving you time and money
- State-of-the-art equipment and technologies
- Our latest innovations tailored to your operating performance challenges
- Our PROGNOS® predictive maintenance solutions

Over time, we have built genuine lasting partnerships with our customers, based on reliability, innovation and transparency, the quality of our maintenance work, and our proven availability concepts.

Our strengths:

When it comes to component support, you need and deserve the best and that's what AFI KLM E&M's dual operator and MRO experience brings you!

Being part of a top-flight Group, we have acquired credibility from our expertise and adaptiveness, building long-term win-win partnerships with our clients and OEMs.

With our double expertise, we can apply you our Airline DNA to MRO Services and offer you a multi-product offering. We select and implement the most relevant Service Bulletins and Modifications for you. We also have a broad portfolio including most of today's modern commercial aircraft. Our global network makes us a real asset for managing better your maintenance needs everywhere everyday.

We focus on Lowest Total Cost of Ownership and develop partnerships and capabilities, many of them ground breaking.



CONTINUOUS IMPROVEMENT

Benefit from the latest technologies and tools for your component support.

To offer you the best services, we continually:

- Invest in modern tooling and equipment
- Develop new repair technologies and in-house capabilities
- Improve our industrial development plan and processes

Key Benefits

- Lower costs and shorter Turn Around Times
- State-of-the-art systems



ADAPTIVE INNOVATIONS

Overcome your aircraft maintenance challenges with "The MRO Lab".

This is the program where all the innovations we develop with our affiliates converge. As the outcome of continuous development, these ingenious solutions are tailored to your needs.

Key Benefits

- Scale effects
- Fleet performance optimization



PREDICTIVE MAINTENANCE

Be a step ahead of your maintenance needs with our predictive maintenance solutions.

- With PROGNOS® for Aircraft, get predictive recommendations to avoid delays and flight cancellations from 30 to 50 flights ahead
- With PROGNOS® for Inventory*, optimize your stock, supply chain, MBK and IP design

Key Benefits

- Minimized AOG** risk and connected operating costs
- Improved operational reliability

* A fully web-based solution

** Aircraft On Ground



FULL SUPPORT SERVICES

Focus on your core business while we undertake your component support.

- We provide full support component solutions for all aircraft types*
- We can also take care of all guarantee claims and administration needs with OEMs**

Key Benefits

- A turnkey solution
- Reliability of our work supported by solid partners (Component Service Programs with aircraft manufacturers, joint ventures)

** In our portfolio, from Boeing and Airbus, to ATR, Bombardier and Embraer

** On your behalf



COMPREHENSIVE COMPONENT SOLUTIONS

With the broadest range of component services, all options are available.

We offer:

- Tailor-made, long-term care
- Flight-hour rates
- Powered by Event (PBE) T&M solutions
- Immediate routine purchases

Key Benefits

- Options tailored to your needs
- Flexibility
- Reliability
- Money-saving



GLOBAL SERVICES

Ensure the parts are right there when you need them.

We meet your specific component support needs thanks to:

- Our global component services network
- Main repair and overhaul facilities
- Our global network of technical representatives
- Our regional Logistics Centers

Key Benefits

- Speedy return of your components
- Minimized AOG risk

CONTACT

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Augmented Reality



BEST4YOU

100%
Innovation

100%
Global network

100%
Airline MRO

100%
Adaptiveness



SnapPress

- 1 Download the **SnapPress** App for free.
- 2 "Snap" this page.
- 3 Explore the page's exclusive hidden content.



“I’ve specialized in hydraulic component overhauls for over a decade. Because I’m responsible for certification, I always strive for perfection. Our team makes sure that all the components we handle work optimally in all possible conditions and at all times.”

Maarten, Hydraulic components specialist

AFI KLM E&M delivers services guaranteed to match your requirements 100%, buttressed by know-how rooted in the experience of an MRO backed by a group of world-class airlines. Our Global Network delivers those solutions on your doorstep, giving you the benefit of our wealth of innovations, so that our services are always the **Best4You**.

AIRFRANCE / **INDUSTRIES**

KLM
Engineering & Maintenance

A D A P T I V E N E S S ®